



**ROBINSON MCFADDEN**  
ATTORNEYS AND COUNSELORS AT LAW

ROBINSON, MCFADDEN & MOORE, P.C.  
COLUMBIA, SOUTH CAROLINA

September 15, 2010

**Bonnie D. Shealy**

1901 MAIN STREET, SUITE 1200

POST OFFICE BOX 944

COLUMBIA, SOUTH CAROLINA 29202

PH

(803) 778-8900 | (803) 227-1102 *direct*

FAX

(803) 252-0724 | (803) 744-1551 *direct*

bshealy@robinsonlaw.com

**VIA ELECTRONIC FILING**

Jocelyn Boyd, Chief Clerk / Administrator  
Public Service Commission of South Carolina  
Post Office Drawer 11649  
Columbia, South Carolina 29211

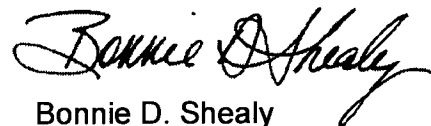
**Re: Global Connection Inc. of America  
Application for Certificate of Public Convenience and Necessity to  
Provide Interexchange Telecommunications Services  
Docket No. 2010-220-C**

Dear Jocelyn:

Pursuant to the Commission's Order Number 2010-567 enclosed for filing on behalf of Global Connection Inc. of America please find the Authorized Utility Representative Form and Interexchange Telecommunications Services Tariff No. 3. By copy of this letter we are providing the same to the Office of Regulatory Staff and a copy of the tariff in text searchable pdf format to the ETariff system. Should you have any questions, please contact me.

Very truly yours,

ROBINSON, MCFADDEN & MOORE, P.C.



Bonnie D. Shealy

/bds

Enclosures

cc/enc: F. David Butler, Commission Hearing Examiner (via email)  
Shealy Boland-Reibold, ORS Staff Attorney (via email)  
Mr. Neil Savignano (via email)  
Mr. Carey Roesel (via email)  
Ms. Patty Sands, PSC ETariff System (via email)

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**TYPE: ☒ IXC☐ CLEC☐ ILEC☐ Wireless**CERTIFICATED COMPANY INFORMATION**

Global Connection Inc of America

Company Name

FEIN/SSN

Real Home Phone Service

678-741-6200

Dba/fka

Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, GA 30093

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, GA 30093

Gwinnett County

City, State, Zip Code

County

**REGISTERED AGENT INFORMATION**

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Mark Ellis

General Manager (Include address if different than above.)

678-741-6297

/ 678-741-6333

/ mellis@globalconnectioninc.com

Telephone Number

Facsimile Number

E-mail Address

B. Ron Ward

Customer Relations /Complaints Representative (Include address if different than above.)

678-741-6247

/ 678-741-6333

/ rward@globalconnectioninc.com

Telephone Number

Facsimile Number

E-mail Address

C1. Ron Ward

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

678-741-6247

/ 678-741-6333

/ rward@globalconnectioninc.com

Telephone Number

Facsimile Number

E-mail Address

C2. 877-511-3009

Customer Contact (Toll Free Number)

D. Riad Amastha

Engineering Operations (Include address if different than above.)

678-741-6363

/

678-741-6333

/

ramastha@globalconnectioninc.com

Telephone Number

Facsimile Number

E-mail Address

E. Customer service

Test and Repair (Include address if different than above.)

877-511-3009

/ 678-741-6333

/

Telephone Number

Facsimile Number

E-mail Address

F. Customer Service  
Emergencies (During non-office hours)  
877-511-3009 / 678-741-6333 /  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Neil Savignano  
Regulatory Officer (Include address if different than above.)  
678-741-6246 / 678-741-6333 / nsavignano@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

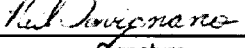
H. Angela Briggs  
Dual Party Mailings (Name)  
Same  
Mailing Address  
678-741-6240 / 678-741-6333 / abrigss@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

I. Angela Briggs  
Interim LEC Fund Mailings (Name)  
Same  
Mailing Address  
678-741-6240 / 678-741-6333 / abrigss@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

J. Angela Briggs  
Universal Service Fund Mailings (Name)  
Same  
Mailing Address  
678-741-6240 / 678-741-6333 / abrigss@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

K. Angela Briggs  
Gross Receipts Mailings (Name)  
Same  
Mailing Address  
678-741-6240 / 678-741-6333 / abrigss@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

L. Gina Robinson  
Lifeline Mailings (Name)  
Same  
Mailing Address  
678-741-6298 / 678-741-6333 / grobinson@globalconnectioninc.com  
Telephone Number Facsimile Number E-mail Address

Neil Savignano  
This form was completed by (print name)   
Signature  
Controller  
Title 9/13/2010  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)

SOUTH CAROLINA  
  
INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF  
  
OF  
  
**Global Connection Inc. of America**

Toll Free: 877-511-3009  
[www.globalconnectioninc.com](http://www.globalconnectioninc.com)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Global Connection Inc. of America ("Global Connection") within the state of South Carolina.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**CHECK SHEET**

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION LEVEL</b>		<b>PAGE</b>	<b>REVISION LEVEL</b>	
Title	Original	*	25	Original	*
1	Original	*	26	Original	*
2	Original	*	27	Original	*
3	Original	*	28	Original	*
4	Original	*	29	Original	*
5	Original	*	30	Original	*
6	Original	*	31	Original	*
7	Original	*	32	Original	*
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			

\* included in this filing

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**TABLE OF CONTENTS**

Check Sheet .....	1
Table of Contents .....	2
Symbols .....	3
Tariff Format .....	4
Section 1 - Terms and Abbreviations .....	5
Section 2 - Rules and Regulations .....	7
Section 3 - Service Descriptions and Rates .....	25
Section 4 - Promotions .....	31
Section 5 - Current Rates .....	32

---

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C** Changed regulation.
- D** Delete or discontinue.
- I** Change Resulting in an increase to a Customer's bill.
- M** Moved from another tariff location.
- N** New
- R** Change resulting in a reduction to a Customer's bill.
- T** Change in text or regulation.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

## TARIFF FORMAT

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.



---

## SECTION 1 - TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the customer's location to an Global Connection Inc. of America switching center or point of presence.

**Account Codes** - Optional, customer defined digits that allow the customer to identify the individual user, department, or client associated with a call.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Call** - A completed connection established between a calling station and one or more called stations.

**Commission** - Refers to the South Carolina Public Service Commission.

**Company or Carrier** – Global Connection Inc. of America unless otherwise clearly indicated by the context.

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

---

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

**Global Connection** - Used throughout this tariff to refer to Global Connection Inc. of America

**LATA** - Local Area of Transport and Access.

**LEC** - Local Exchange Company.

**ORS** – South Carolina Office of Regulatory Staff.

**Personal Identification Number (PIN)** - See Authorization Code.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Travel Card** - A proprietary calling card offered by the Company which enables the Customer to use the Company's service by dialing a Company-provided access number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

The Company provides long distance message telecommunications service to Customers for their direct transmission of voice, data and other types of telecommunications.

The Company undertakes to provide the services offered in this tariff in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company. The Customer shall be responsible for all charges due for such service arrangement.

Communications originate when the Customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis.

The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

### 2.2 Use

**2.2.1** Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

**2.2.2** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.3** The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

**2.2.4** A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Limitations**

- 2.3.1** The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.2** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** Service may be limited or discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. Service will be restored as soon as it can be provided without undue risk.
- 2.3.5** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.3.6** To the extent that any conflict arises between the terms and conditions of a service agreement or other contract and the terms and conditions of this tariff, the tariff shall prevail.
- 2.3.7** Title to all equipment provided by the Company under this tariff remains with the Company.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Assignment and Transfer**

- 2.4.1** All facilities provided under this tariff are directly or indirectly controlled by Global Connection and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.4.2** Customer may request Carrier to assign one or more sub-accounts for billing purposes, and to direct sub-account invoices to Customer's affiliates or other designated entities for payment. Such requests shall not affect the liability of the Customer, who shall remain solely liable to the Company for payment of all invoices for service requested and obtained by Customer, whether invoiced by the Company to the Customer, the Customer's affiliates, or other designated entities.

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Liability of the Company**

- 2.5.1** Global Connection's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed \$100.00 or an amount equivalent to the proportionate charge to the Customer, whichever is less, for the period during which the faults in transmission occur. Except as set forth above, the Company shall not be liable for any direct, indirect, consequential, special, actual, punitive or any other damages, or business interruption, or for any lost profits of any kind or nature whatsoever arising out of any defects or any other cause. In the event of an interruption in service or any defect in the service whatsoever, neither the Company nor any affiliated or unaffiliated third party provider or operator of facilities employed in the provision of the service shall be liable for any direct, indirect, consequential, special, actual, punitive or any other damages, or for any lost profits of any kind or nature whatsoever. Moreover, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service, which are caused or contributed to by the negligence or willful act of the Customer, or Authorized User, or joint user, or which arise from the use of Customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.
- 2.5.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3** Indemnification - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a Customer or by any others, the Customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Company's equipment, facilities and associated wiring of the Customer's premises and further the Customer indemnifies and saves harmless the Company against claims for libel, slander, invasion of privacy or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Company or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company and apparatus, equipment and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Liability of the Company, (Cont'd.)**

- 2.5.4** Defacement of premises: No liability shall attach to the Company by reason of any defacement or damage to the Customer's premises resulting from the existence of the Company's equipment or facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- 2.5.5** The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.
- 2.5.6** Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.
- 2.5.7** The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Personal Identification Numbers issued for use with the Company's services.
- 2.5.8** The Company shall not be liable for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of authorization codes of communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through equipment controlled and/or provided by the Customer that are transmitted over the company's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Customer Responsibility**

**2.6.1** All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the Customer assumes additional responsibilities. All Customers are responsible for the following:

- A.** The Customer is responsible for placing orders for service, paying all charges for service rendered by the Company and complying with all of the Company's regulations governing the service. The Customer is also responsible for assuring that its users comply with regulations.
- B.** When placing an order for service, the Customer must provide:
  - 1. The names and addresses of the persons responsible for the payment of service charges, and
  - 2. The names, telephone numbers, and addresses of the Customer contact persons.
- C.** The Customer must pay the Company for the replacement or repair of the Company's equipment when the damage results from:
  - 1. The negligence or willful act of the Customer or user;
  - 2. Improper use of service; and
  - 3. Any use of equipment or service provided by others.
- D.** After receipt of payment for the damages, the Company will cooperate with the Customer in prosecuting a claim against any third party causing damage.



---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Customer Responsibility, (Cont'd.)****2.6.2 Billing and Payment For Service****A. Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- .1 any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- .2 any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- .3 any calls placed by or through the Customer's equipment via any remote access feature(s);

Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

**B. Disputed Charges**

Any objections to billed charges must be reported to the Company or its billing agent within the time frames established in R. 103-623 or the Commission's rules and regulations, as amended. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. If notice of disputed charges is not received by the Company within the applicable statute of limitations, such calls shall be deemed correct and binding.

If the Customer and the Company are unable to resolve a dispute to their mutual satisfaction, the Customer may file a complaint with the Consumer Services Division of ORS for investigation. The contact information for such is listed in the following:

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.2 Billing and Payment For Service, (Cont'd.)**

**B. Disputed Charges, (Cont'd.)**

Office of Regulatory Staff  
Consumer Services Division  
1401 Main Street, Suite 900  
Columbia, SC 29201

Telephone Number: 803-737-5230  
Toll Free Number: 1-800-922-1531  
Facsimile Number: 803-737-4750

**2.6.3 Taxes and Fees**

- A.** All state and local taxes (e.g., sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the Customer's bill.
- B.** To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the Customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- C.** Service shall not be subject to taxes for a given taxing jurisdiction if the Customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the Customer has been granted a tax exemption.
- D.** The Company may adjust its rates or impose additional rates on its Customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Customer Responsibility, (Cont'd.)****2.6.4 Late Payment Fees**

Payment is within thirty (30) days subsequent to the invoice date and are considered past after the thirty (30) day period. Late payment charges may be applied as allowed pursuant to South Carolina Public Service Commission Reg. 103-622.2 which provides that a maximum one and one half percent (1 1/2%) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. Billings for 900 and 900-type charges or non-regulated items are excluded from the balance on which a late charge may be imposed.

**2.6.5 Return Check Charge**

A return check charge in an amount consistent with applicable state law will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Customer Responsibility, (Cont'd.)****2.6.6 Deposits****A. Commercial Customers**

1. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer which has established satisfactory credit and has no history of late payments to the Company.
2. The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for residential Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change. Any adjustment to a customer's deposit will conform to S.C. Code Regs. 103-621.
3. The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.
4. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission.
5. The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.6 Deposits (Cont'd.)**

**A. Commercial Customers (Cont'd.)**

6. Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the Company. A transfer of service from one location to another within the Company serving area shall not be deemed a discontinuance with the Company if the character of the service remains unchanged.

**2.6.7 Advance Payments**

**A. Commercial Customers**

The Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.8 Cancellation by Customer**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Refunds or Credits for Service Outages or Interruptions**

- 2.7.1** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. Credits for service outages or interruptions are subject to the regulations listed below.
- 2.7.2** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- 2.7.3** Credit allowances for interruption periods which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.
- 2.7.4** The Customer shall be responsible for the payment of service charges based upon time and materials for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Refunds or Credits for Service Outages or Interruptions, (Cont'd.)**

- 2.7.5** For purposes of credit computation every month shall be considered to have seven hundred and twenty (720) hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than four (4) hours. The Customer shall be credited for an interruption of four (4) or more hours at the rate of 1/720th of the monthly charge for the services affected for each hour that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/720 \times B$$

A = outage time in hours (must be 4 or more)

B = total monthly recurring charge for affected service.

- 2.7.6** For usage sensitive long distance services, credits will be limited to, a maximum, the price of the Initial Period of the individual call that was interrupted plus any per call charges or surcharges required to reconnect the caller.



**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation or Termination of Service by Customer**

- 2.8.1** Customers of presubscribed long distance services may cancel service at any time by providing Global Connection with written or verbal notification. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the cancellation notice is received, whichever is later.

**2.9 Cancellation or Termination of Service by Company**

- 2.9.1** For nonpayment: The Company may terminate service to a Customer or Subscriber for nonpayment of undisputed charges upon five (5) days written notice to the Customer or Subscriber without incurring any liability for damages due to loss of telephone service to the Customer or Subscriber.
- 2.9.2** Global Connection may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:
- A.** For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
  - B.** For use of telephone service for any purpose other than that described in the application.
  - C.** For neglect or refusal to provide reasonable access to Global Connection or its agents for the purpose of inspection and maintenance of equipment owned by Global Connection or its agents.
  - D.** For noncompliance with or violation of Commission regulation or Global Connection's rules and regulations on file with the Commission.

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation or Termination of Service by Company, (Cont'd.)**

**2.9.2 Continued**

- E.** Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect Global Connection's equipment or service to others.
- F.** Without notice in the event of tampering with the equipment or services owned by Global Connection or its agents.
- G.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Global Connection may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- H.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.10 Interconnection**

Service furnished by Global Connection may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Global Connection's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.11 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Global Connection's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

**2.12 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

**2.13 900, 976 and 700 Numbers**

The Company does not provide 900, 976 or 700 number services. Customer calls placed to these numbers are routed to the local or long distance carrier providing the service. Customers may contact their local exchange carrier or the carrier providing the service to request blocking of access to these numbers.

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.14 Toll Free Services**

- 2.14.1** The Company will make every effort to reserve toll free (i.e., A800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.14.2** The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.
- 2.14.3** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.
- 2.14.4** If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for use by another Customer.

**2.15 Other Rules**

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

**2.16 Marketing**

As a telephone utility under the regulation of the Public Service Commission of South Carolina, Global Connection does hereby assert and affirm that as a reseller of intrastate telecommunications service, Global Connection will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and Global Connection will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, Global Connection will be responsible for the marketing practices of [its] contracted telemarketers for compliance with this provision. Global Connection understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of [its] certification to complete intrastate telecommunications traffic within the State of South Carolina.

### **SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

#### **3.1 General**

Global Connection provides direct dialed outbound, inbound, travel card and access to directory assistance for communications originating and terminating within the state. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of Global Connection's services and network.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.2 Timing of Calls**

Billing for calls placed over the Global Connection network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** The initial and additional billing increments are stated in the description of each service.
- 3.2.4** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Global Connection will reasonably issue credit for the call.

---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.3 Rate Periods**

The Company does not offer time-of-day discounts.

**3.4 Calculation of Distance**

The Company does not offer mileage-sensitive services.

**3.5 Holidays**

The Company does not offer Holiday discounts.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.6 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 Outbound Services**

Outbound long distance service is sold in units of \$5, \$10, \$20, \$40, and \$80, and is offered in connection with the company's prepaid local exchange offering (see Global Connection Inc. of America South Carolina Tariff No. 2).

The dollar amount paid by the customer in advance is decremented in whole minute increments at the rate per minute specified in Section 5 herein. Partial minutes are rounded up to the nearest whole minute.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.8 Directory Assistance**

Directory Assistance is available to Global Connection Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

## **SECTION 4 - PROMOTIONS**

### **4.1 Demonstration of Service**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

### **4.2 Promotions - General**

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. The Company will file all promotions in transmittal letter format with the Commission and the ORS. Promotions will not be published in the Company's tariff.

---

**SECTION 5 - CURRENT RATES**

**5.1 Public Telephone Surcharge**

Rate per Call: \$0.60

**5.2 Outbound Services**

Maximum Rate per Minute: \$0.10

Current Rate per Minute: \$0.02

**5.3 Directory Assistance**

Up to two requests may be made on each long distance Directory Assistance call.

Rate per Call: \$1.99

---

Issued: August 17, 2010

Effective Date: August 17, 2010

Issued By: Mark Ellis, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093